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August 2012

Lynn Robbins  
Coldwell Banker Residential Real Estate  
Sarasota Downtown  
100 N Tamiami Trl  
Sarasota, FL 34236

Dear Lynn:

Let me be the first to extend my heartfelt congratulations on earning a place in the NRT Top 1,000 Sales Associates for the second quarter of 2012.

Of the more than 41,000 Sales Associates currently representing NRT companies, your second quarter performance places you in an elite group of industry leaders. If we stop to consider the challenges presented by the current market climate, your accomplishment takes on an impressive added dimension.

Your hard work, dedication, and an unwavering commitment to service, have propelled you to this esteemed level within our Company. I'd like to personally thank you for the fine example you've set, and I hope that we will all draw inspiration from your wonderful achievement.

I'm always grateful to be surrounded by such exceptionally talented real estate professionals. Please accept my best wishes for your continued success.

Sincerely,

A handwritten signature in blue ink, appearing to be 'B Zipf', is written over the word 'Sincerely,'.

Bruce Zipf